

**PROVIDER ADVISORY #2021-012**  
**COVID-19 FLEXIBILITIES RELATED TO INCIDENT REPORTING TIMEFRAMES ENDING**  
**EFFECTIVE JULY 1, 2021**

**EFFECTIVE DATE: JULY 1, 2021**

In April 2020, APD provided guidance on several flexibilities offered to iBudget waiver providers due to the COVID pandemic.

This advisory notifies iBudget waiver providers that the following flexibilities will end, effective July 1, 2021. The reporting timeframe for:

- reportable incidents will return to 24 hours from the time the provider became aware of the incident
- critical incidents will return to 1 hour from the time the provider became aware of the incident
- resolution of critical incidents will return to 90 days from the date of the critical incident